

# **Returning to In-Person Services: Frequently Asked Questions**

## **How should I plan to attend for a Sunday Worship Service?**

Visit our "In-Person Reservation Page" to reserve seats for you and your family, for the service you are attending. Seating is limited for each service in order to abide by the social distancing guidelines.

Let's all do our part and keep church safe for everyone. We ask that you and your family wear a cloth face covering or mask at ALL TIMES while on campus. Please plan to arrive 15-20 minutes early to ensure you have enough time to check-in and find your seat before service begins.

All attendees will need to follow the directions given by our ushers. They will have additional instructions for that day's service (proper entering and exiting of sanctuary based upon seating arrangements, additional safety instructions, etc.)

## **What happens once I arrive?**

When you arrive, please check-in at the sanctuary entrance with an usher where your temperature will be taken before you make your way to your seat in the sanctuary. Please do your best to maintain a 6-foot safe distance as you move through and sit in the environment. Family members will be seated together.

## **Will there be a youth ministry program for my children?**

No childcare (youth ministry) will be available until future directives from the Government regarding children in schools.

Children will be seated with their parents in the sanctuary. It is recommended by the CDC that children over 2 years of age wear a mask, but we understand it is hard for some young children to do so and Hawaii state mandate requires those aged 5 and above to wear a mask.

Please provide your child with a quiet activity (ex: coloring books, Ipad w/ headphones, books etc...) so they can be occupied during the message portion of the service. If your child continues to be restless, parents are asked to take children outside of the sanctuary to our limited outside seating area. This is to ensure that all parties are provided with the best experience while attending Sunday service.

## **Will restrooms be available?**

Yes, our restrooms will be open for service attendees and our cleaning team is following CDC disinfectant protocols. We ask that you do your part in maintaining social distancing should there be a line to enter and to please wash hands thoroughly upon leaving.

## **What precautions are the church taking to provide a safe environment?**

We are taking every precaution as prescribed by the CDC to ensure that Unity Church of Hawaii is safe, secure and spacious for you and your family. We have already taken measures to sanitize our sanctuary and bathrooms. All high traffic areas/surfaces will also be sanitized before and after services.

Those that are most vulnerable with pre-existing conditions, low immunity or health that is compromised, we ask that you watch us on-line. We don't want you to feel pressured to be 'in-person' at church.

If you have had any of the following symptoms this past week, please worship with us online:

- Fever Over 100
- Cough or Sore Throat
- Shortness of Breath
- Any flu-like symptoms
- Contact with anyone suspected or confirmed to have COVID-19 (in the past 14 days)

## **Will online-church still be available?**

Our online services will remain available with various options to attend. You can view our online service at: [www.unityhawaii.org](http://www.unityhawaii.org), our *FaceBook page and YouTube Channel*. Unity Hawaii will continue to provide quality online services each week.

## **What will parking look like at service?**

Parking will remain the same, however Waikiki Elementary overflow parking will not be available. Please park in our main parking lot or around Diamond Head Circle.

## **It's my first time, what should I expect?**

After parking your car, we ask that you and your family head to our check-in area. Our friendly greeters outside our building will be able to show you the way. Let our team know it is your first time visiting and they will assist you to ensure your experience is a memorable one.

### **PREVENTATIVE MEASURES AND BASELINE PROTOCOLS**

#### **Everyday Preventive Actions**

- Know how it spreads
- Clean your hands often
- Sanitize surfaces, before and after use
- Avoid touching eyes, nose and mouth
- Avoid Close contact with others
- Practice physical distancing when around others

- Cover coughs and sneezes
- Temperature of 100.3 or over not allowed in the building
- If someone forgets a mask, the church can provide one
- Stay home if ill or caring for someone who is ill
- No sharing of food or drink eg. potlucks, buffet-style meals and refreshments

## PROTOCOLS FOR IN-PERSON CHURCH SERVICES

### Some things to remember:

- Please note, there will be no youth ministry services available at this time. Children are welcome to sit with their parents in the sanctuary. We encourage you to bring quiet activities for them to do during service such as coloring books or an iPad/tablet with headphones
- Please arrive 15-20 minutes early to allow adequate time for check-in and finding your assigned seat. We kindly ask that when service is done, you exit the sanctuary so our teams can close up and clean.
- If you are not able to attend the service you have a reservation for, please let us know at [info@unityhawaii.org](mailto:info@unityhawaii.org). This will allow for another person to reserve a seat and attend in-person.

*By confirming a reservation you acknowledge that you:*

- 1. Have read and agree to follow the protocols and safety precautions implemented by Unity Church of Hawaii for church services.*
- 2. Accept all risks of injury or illness that you may contract while attending service for yourself, your children, and/or guests of your household.*

***YOU ARE AWARE THAT A RESERVATION IS RELEASE OF LIABILITY AND A CONTRACT AND BY CLICKING "SUBMIT, YOU HAVE DONE SO OF YOUR OWN FREE WILL AND UNDERSTAND THE RISKS OF ATTENDING A UNITY CHURCH OF HAWAII IN-PERSON EVENT DURING THE PANDEMIC.***